



Getting Families Connected

The following resources are available to help Delaware families connect to the internet during the 2020-21 school year. Please share as appropriate. Services are continually updated so families should contact providers directly for more information, including potential changes.

Services by County

New Castle County

Comcast Service Areas	Comcast Internet Essentials available for qualifying families	\$9.95/month	Via a mobile device: https://apply.internetessentials.com/ Via phone: 1-800-XFINITY
Delaware WiFi Map	Connect with the best WiFi hotspots in Delaware.	Free	https://www.wifimap.io/3327-delaware-free-wifi
Public Libraries	Access wireless in Delaware public library parking lots	Free	Delawarelibraries.org

Kent County

BlooSurf	DDOE offer provides free broadband for qualifying Delaware families with no landline-based options. Service available 8am-8pm. Teacher discounts available.	Free installation and 3 months of service for qualifying families with no landline-based options. Subsequent charges are \$30/mo. \$30 router charge may apply. ** Bloosurf offers teachers a 20% discount on monthly services.	Families should: 1. First contact BlooSurf (1-866-319-7172) to determine if their address is serviceable. 2. Fill out an eligibility form at their home school. Families must show proof of participation in one of the following: Free and Reduced Lunch, Medicaid, Public Housing Assistance, SNAP, TANF, SSI, NSLP/Head Start, LIHEAP or WIC. Home schools will forward all applications to the appropriate parties and further information will be provided to families by phone.
Comcast Service Areas	Comcast Internet Essentials available for qualifying families.	\$9.95/month	Via a mobile device: https://apply.internetessentials.com/ Via phone: 1-800-XFINITY
Delaware WiFi Map	Connect with the best WiFi hotspots in Delaware.	Free	https://www.wifimap.io/3327-delaware-free-wifi
Public Libraries	Access wireless in Delaware public library parking lots.	Free	Delawarelibraries.org

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Services by County

Sussex County

Mediacom Service Areas	Mediacom Connect2Compete	\$9.95/month	Via a mobile device: https://mediacomc2c.com/ Via phone: 1-855-904-2225
BlooSurf	DDOE offer provides free broadband for qualifying Delaware families with no landline-based options. Service available 8am-8pm. Teacher discounts available.	Free installation and 3 months of service for qualifying families with no landline-based options. Subsequent charges are \$30/mo. \$30 router charge may apply. ** Bloosurf offers a 20% discount on monthly services for teachers.	Families should: <ol style="list-style-type: none"> 1. First contact BlooSurf (1-866-319-7172) to determine if their address is serviceable. 2. Fill out an eligibility form at their home school. Families must show proof of participation in one of the following: Free and Reduced Lunch, Medicaid, Public Housing Assistance, SNAP, TANF, SSI, NSLP/Head Start, LIHEAP or WIC. Home schools will forward all applications to the appropriate parties and further information will be provided to families by phone.
Comcast Service Areas	Comcast Internet Essentials available for qualifying families.	\$9.95/mo	Via a mobile device: https://apply.internetessentials.com/ Via phone: 1-800-XFINITY
Delaware WiFi Map	Connect with the best WiFi hotspots in Delaware.	Free	https://www.wifimap.io/3327-delaware-free-wifi
Public Libraries	Access wireless in Delaware public library parking lots. Note: Bridgeville, Seaford, Frankford, and Millsboro public libraries are open. Patrons can enter for limited time by appointment.	Free	Delawarelibraries.org

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Provider-Specific Information

The providers listed below offer internet access to Delaware residents. Each link accesses a provider's COVID site wherever possible.

Statewide Providers



verizon.com
1-800-837-4966



verizonwireless.com
1-800-922-0204



xfinity.com
1-800-266-2278



att.com
1-800-331-0500



t-mobile.com
1-800-937-8997



sprint.com
1-888-211-4727

Selective Service Area Providers



*Middletown, Delaware
City, New Castle,
Odessa, Port Penn, St.
Georges, Townsend
and Clayton*

atlanticbb.com
1-888-536-9600



*Some areas in Kent and
Sussex Counties*

bloosurf.com
1-866-319-7172



*Some areas in Sussex
County*

mediacomcable.com
1-855-633-4226



Wilmington

whyfly.com
1-302-722-7774

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